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Visit our web site: www.millersrentals.com

CANCELLATION POLICY

- **WE CHARGE FOR TIME OUT NOT TIME USED.**
- **RENTALS NOT PICKED UP DURING POSTED BUSINESS HOURS ARE BINDING IN FULL.**
- **ABSOLUTELY NO CANCELLATIONS, TRANSFERS OR REFUNDS ON THE FOLLOWING:**
 - **TENT RENTALS**
 - **BALLOON ORDERS**
 - **SPECIAL LINEN ORDERS**
 - **COSTUME RENTALS**
 - **SKYTRACKER RENTALS**
 - **ALL EQUIPMENT RETURNED LATE IS SUBJECT TO A LATE CHARGE.**
- **ORDERS CANCELLED WITHIN 24 HOURS PRIOR TO THEIR SCHEDULED PICK UP OR DELIVERY WILL NOT BE HONORED.**
- **ALL OTHER CANCELLATIONS ARE SUBJECT TO THE FOLLOWING PENALTY CHARGES:**
 - From 24 to 48 hours before scheduled pick up or delivery: 50% of total bill
 - From 48 to 72 hours before scheduled pick up or delivery: 25% of total bill
 - Prior to 72 hours before scheduled pick up or delivery you will be charged a 10% handling charge.
- **ALL EQUIPMENT IS TO BE RETURNED AS RECEIVED.**
- **IF THERE ARE ANY PROBLEMS WITH THE EQUIPMENT YOU HAVE RENTED, YOU MUST CONTACT MILLER'S BEFORE YOUR EVENT BEGINS SO THAT WE CAN REPLACE IT OR REPAIR IT AS NEEDED.**

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PLEASE SIGN HERE TO CONFIRM YOUR RESERVATION.

NOTE: THIS CANCELLATION POLICY IS SUBJECT TO CHANGE AT THE DISCRETION OF THE MANAGEMENT.