

## **BALLOON FAQ:**

### **How long will balloons last?**

11" latex balloons generally last between 12-20 hours filled with helium, and about 2-3 days when treated with Hi-Float. Foil balloons last approx. 5-7 days. Air-filled balloons generally last for a couple of weeks, but will not float.

### **What is Hi-Float?**

Hi-Float is a liquid protective coating that is inserted into the balloon and spread around to prevent helium from escaping as quickly. It is water-soluble and non-toxic.

### **What does it cost to have balloons at my event?**

We treat each event with special care and attention, so it is difficult to give a general pricelist on our website. Certain contributing factors are the distance to job site, time frame to setup the job, and the type of décor selected. Please speak with one of our event planners to discuss designs, themes and pricing.

### **Why can't I just blow balloons up the day before my event?**

If you are using foil balloons, you should have no problems. But latex balloons must be treated with Hi-Float in order to ensure that they float longer than 24 hours.

### **Do you charge a delivery fee and if so what is it?**

There is a delivery and installation fee on all balloon decorating jobs. Please speak to an event planner regarding the fees.

### **Can I rent a helium tank and blow up the balloons myself?**

Yes, we rent helium tanks that can fill from 50 balloons up to 400 11" balloons. We provide a nozzle to inflate, however ribbon and balloons must be purchased separately. Remember, without Hi-Float, your balloons should be blown up a couple of hours before your event to make sure that they maintain their freshness throughout your event. You must not transport the helium tanks with the nozzles attached, as they could break, and are expensive to replace.

### **I want a balloon arch at my event. What do I need to know?**

The first and foremost thing to remember is you need to know the height of the ceiling where you are placing the arch. Too many times a gorgeous balloon arch looks wretched because half of it is flush with the low ceiling! There is a simple formula to determine the size of your arch – width + height = length. Example...doorway is 8 feet wide, ceiling is 12 feet high, therefore the arch would be 20 feet. (8 + 12 = 20)

### **Can you come to the place I am having my event and tell me what I need?**

Yes, we can provide a site survey. There is \$125 fee that is applied to your contract if you decide to book us to decorate your event.

### **Is helium flammable?**

No, helium is not flammable, and therefore very safe to use.

### **Can I suck the helium out of a balloon and make my voice funny?**

It can be fatal to suck helium from a balloon because it displaces the oxygen from your lungs! Do not under any circumstances allow children to use a helium tank without adult supervision!!

### **Can you custom imprint balloons?**

Yes, we can imprint both latex and foil balloons. Certain restrictions apply. Please speak to an event planner for more information